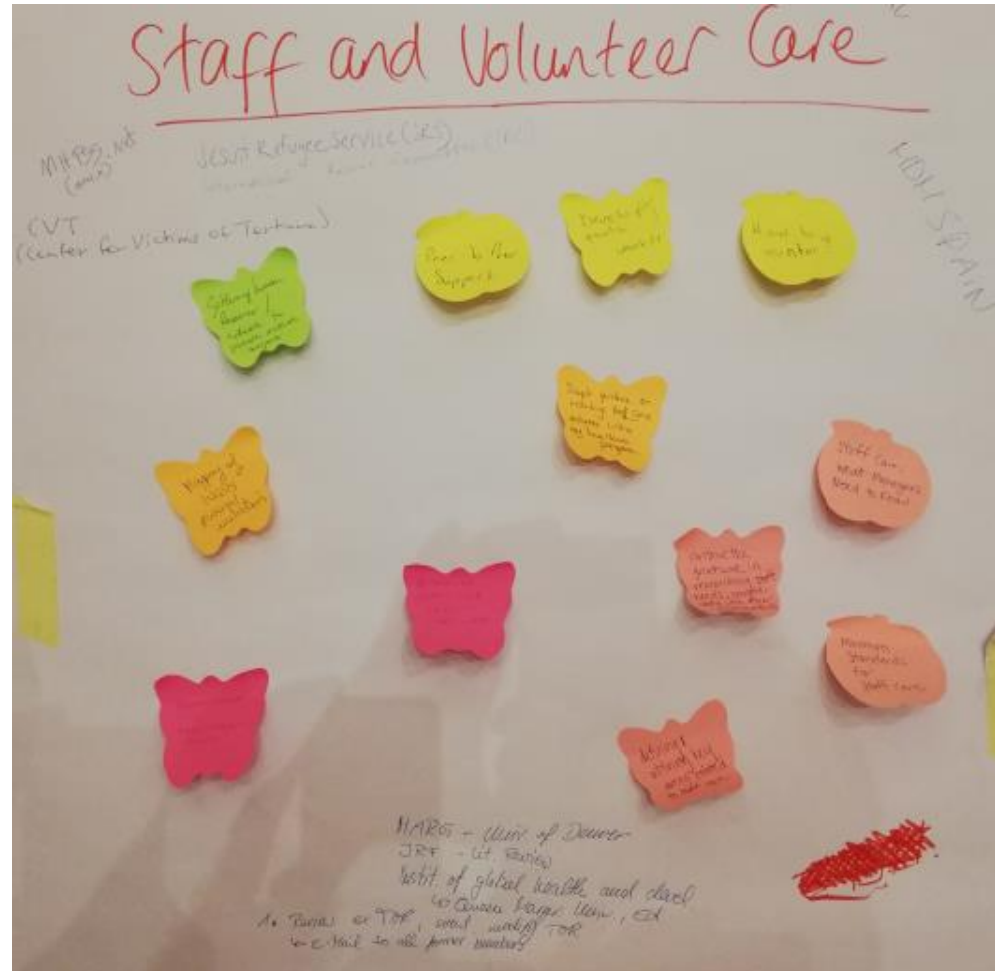




# IASC Staff and Volunteer Care WG

Update  
work process  
2019





## Background

- Established end of 2017
- Co-Chairs: GIZ, HIAS & Save the Children
- 31 members from 21 different organizations & universities
- Purpose: Gain a deeper understanding of current staff care needs, approaches, challenges and best practices humanitarian aid workers face in their daily work.
  - focus: support measures of local NGOs for their staff/volunteers
- Final product: recommendations paper



## Activities in 2019

- ✓ **Calls** with several agencies and individuals
- ✓ Revision of the **ToR**  
→ focus on local staff and volunteers working with local NGOs
- ✓ Online group on MHPSS.net → **compilation of literature**
- ✓ **Review** of literature
- ✓ Draft **questionnaire** → existing approaches & tools in local organizations, best practices, obstacles when setting up staff/volunteer care structures (≠ staff care needs of local staff/volunteers)



## Literature review

- Collection of 59 academic articles
- Research questions:
  - What are effective **strategies to support national or local actors** at different levels (individual, peer to peer, organizational)?
  - What are **recommendations** for how policy makers, donors, organizations and MHPSS actors can effectively support the wellbeing of national staff?
- 29 articles selected
- To Do: Review of grey literature, manuals, existing approaches



## To Dos & Next steps

- Finalization of literature review
- Review, dissemination and evaluation of questionnaire
  - Dissemination: beginning of 2020
- Exchange with other initiatives (CMINE, Core Humanitarian Standard Alliance, etc.)
- Writing a recommendations paper on staff and volunteer care
  - Start in spring 2020

**IASC**

Inter-Agency Standing Committee  
IASC Reference Group for Mental Health and  
Psychosocial Support in Emergency Settings



Save the Children®

**HIAS**

**giz** Deutsche Gesellschaft  
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**Thank you very much for your attention!**