

## **Code of conduct**

**Mental health and psycho-social case managers are committed to the following fundamental values and principles:**

### **Human rights:**

1. Respect for fundamental human rights, and human dignity, and respect for the equal rights for all persons equally without distinction
2. Ensure and maintain the protection, respect the dignity, **Confidentiality** and privacy of persons of concerns.
3. Ensure having an informed consent before conducting any type of intervention on persons of concern

### **Cultural sensitivity:**

4. Respect the cultures, customs and traditions of all peoples; strive to avoid behaving in ways that are not acceptable in a particular cultural context.

### **Integrity:**

5. Uphold the integrity of the organization, by ensuring that personal and professional conduct is, and is seen to be, of the highest standard.
6. Perform official duties and conduct private affairs in a manner that avoids conflicts of interest, thereby preserving and enhancing public confidence in the organization.

### **Interpersonal relations:**

7. Contribute to building a harmonious workplace based on team spirit, mutual respect and understanding.
8. Promote the safety, health and welfare of all the organization staff and yourself as a necessary condition for effective and consistent performance.

### **Accountability:**

9. Safeguard and make responsible use of the information, resources and data to which I have access by reason of my employment with the organization.
10. Encourage abiding to national and international law (generic, including IHL and IHRL), international standards (e.g. IASC Guidelines on Mental Health and PSS), professional standards
11. Refrain from any form of harassment, discrimination, physical or verbal abuse, intimidation, favoritism, sexual exploitation, sexual abuse, corruption, trafficking of adults or children, or any other abuse.

